

## APCERT Mailing List and Contact Procedures

### Mailing Lists

APCERT operates the following mailing lists. **Closed** lists accept only postings from subscribed email aliases. **Open** lists (currently only [apcert-sec@apcert.org](mailto:apcert-sec@apcert.org) is an open list) accept postings from any email address or alias.

[apcert-sc@apcert.org](mailto:apcert-sc@apcert.org)

Eligibility: APCERT Steering Committee and Secretariat members only

This list is a closed list for APCERT Steering Committee and Secretariat members to communicate with each other about issues relating to SC meetings, agenda items or work. It is not to be used for operational reasons.

Non-SC members who wish to communicate with the SC should send email to [apcert-sec@apcert.org](mailto:apcert-sec@apcert.org) and mark the email for the attention of the APCERT SC.

To subscribe or unsubscribe to this list, please send a digitally signed email to the APCERT Secretariat at the email address [apcert-sec@apcert.org](mailto:apcert-sec@apcert.org)

[apcert-teams@apcert.org](mailto:apcert-teams@apcert.org)

Eligibility: APCERT members only

This is a closed list for APCERT members to communicate widely about operational issues and other information in general.

To subscribe or unsubscribe to this list, please send a digitally signed email to the APCERT Secretariat at the email address [apcert-sec@apcert.org](mailto:apcert-sec@apcert.org)

[apcert-om@apcert.org](mailto:apcert-om@apcert.org)

Eligibility: APCERT Operational Members only

This is a closed list for APCERT Operational Members to communicate primarily about administrative matters. Typically this has been set up to inform Operational Members about the opportunity to nominate for elections.

To subscribe or unsubscribe to this list, please send a digitally signed email to the APCERT Secretariat at the email address [apcert-sec@apcert.org](mailto:apcert-sec@apcert.org)

[apcert-sec@apcert.org](mailto:apcert-sec@apcert.org)

Eligibility: APCERT Secretariat only

This is an open list to communicate with the Secretariat.

To subscribe or unsubscribe to this list, please send a digitally signed email to the APCERT Secretariat at the email address [apcert-sec@apcert.org](mailto:apcert-sec@apcert.org)

Please note that subscribers to [apcert-sec@apcert.org](mailto:apcert-sec@apcert.org) should expect to receive a large volume of spam.

[apcert-sb@apcert.org](mailto:apcert-sb@apcert.org)

Eligibility: APCERT POC teams and teams approved by AusCERT only

This is a closed list to enable POC teams and teams approved by AusCERT to receive AusCERT security bulletins. It is not the purpose of this list for subscribed members to post to the list other than AusCERT. Security bulletins posted to the list are for the benefit of the **POC teams' and relevant teams' constituency only, except for security bulletins marked "AusCERT members only" which should not be distributed beyond the POC team and relevant team itself.**

Please note this is a high volume mailing list.

To subscribe or unsubscribe to this list, please send a digitally signed email to the APCERT Secretariat at the email address [apcert-sec@apcert.org](mailto:apcert-sec@apcert.org)

[apcert-poc@apcert.org](mailto:apcert-poc@apcert.org)

Eligibility: APCERT POC teams only

This is a closed list for APCERT POCs to communicate about serious and time critical computer security threats, vulnerabilities and incidents where the information is relevant to all POCs.

If the information is only relevant to one or a proportion of the POCs then use the individual teams' POC email address at their domain instead.

To subscribe or unsubscribe to this list, please send a digitally signed email to the APCERT Secretariat at the email address [apcert-sec@apcert.org](mailto:apcert-sec@apcert.org)

[apcert-liaison@apcert.org](mailto:apcert-liaison@apcert.org)

Eligibility: APCERT Operational Members and invited organizations

Invited organizations are qualified through APCERT Steering Committee decisions recorded in such minutes.

This is a closed address to promote information sharing with external organizations that APCERT has close collaborative relationships with, to communicate on topics such as incident reports, security issues, events and conferences, projects/researches, etc. Messages sent to this address will be delivered directly and only to APCERT Operational Members.

To subscribe or unsubscribe to this list, please send a digitally signed email to the APCERT Secretariat at the email address [apcert-sec@apcert.org](mailto:apcert-sec@apcert.org)

#### Guidelines for subscribing to APCERT Mailing Lists

1. All requests for subscription are verified and approved or denied by the mailing list moderator according to the eligibility criteria.
2. There are no restrictions on the number of separate email addresses individuals or teams can subscribe to the lists as long as the individuals and teams are eligible to subscribe to the list.
3. It is permissible to subscribe exploder email addresses to the lists, which deliver mailing list posts to multiple individuals within a team. However, please ensure that individual team members do not exceed their mailbox size quota. Doing so results in bounces from such individuals being sent back to the mailing list moderator every time a post to the list occurs.
4. If you wish to post to a list and have successfully subscribed to the list, you can only do so from the same email address that was subscribed. Therefore, if only a team exploder email address is subscribed to the list, members of that team can only post with this email address in the 'from' field.

## Finding out who is subscribed to the APCERT Mailing Lists

To see which other email addresses are subscribed to the APCERT mailing lists, send an email to the admin of the list of interest in the format of:

list-name-ctl@apcert.org

but substitute the actual list name for “list-name”, eg

apcert-teams-ctl@apcert.org

with the email body of ‘members’ (to find out who can post to the mailing list), or ‘actives’ (to find out who receives the emails), or you can put both ‘members’ and ‘actives’ in the email body to find out both.

Only approved subscribed members will be able to receive an email with the list members on it. Approved subscribers are qualified through APCERT Steering Committee decisions recorded in such minutes.

## Team Email Aliases

When a new team joins APCERT there are a few email aliases which it should create in order to make direct communication easier between teams. These aliases should generally be used when a team wishes to communicate with only one team, or a subset of the teams, instead of all teams. **It is up to each team to manage which of its own staff can send and receive email from this alias.** Team email aliases have no connection with mailing lists and are not required for mailing lists to operate.

The email aliases are:

- apcert-team@yourdomain

where ‘yourdomain’ is substituted for your team’s actual domain.

Use this email address to send information to specific APCERT members about general information of potential interest to that team which is not operational and does not require a time critical response.

- apcert-poc@yourdomain

where ‘yourdomain’ is substituted for your team’s actual domain.

This email address is to send information to a particular APCERT member POCs about serious and time critical computer security threats, vulnerabilities and incidents.

If the information is relevant to all APCERT POCs then use the [apcert-poc@apcert.org](mailto:apcert-poc@apcert.org) address instead.

Other email lists and aliases may be established from time to time to manage specific short-term projects/issues.

Teams are also encouraged to use these generic contact email address of individual teams to communicate directly between teams.

## **TEAM POC INFORMATION**

Teams may communicate about serious and time critical matters by using the [apcert-poc@apcert.org](mailto:apcert-poc@apcert.org) mailing list or an individual team's [apcert-poc](#) alias.