

APCERT Mailing List and Contact Procedures

Mailing Lists

APCERT operates the following mailing lists. **Closed** lists accept only postings from subscribed email aliases. **Open** lists (currently only apcert-sec is an open list) accept postings from any email address or alias.

apcert-sc@apcert.org

Eligibility: APCERT Steering Committee team members only

This list is a closed list for APCERT Steering Committee members to communicate with each other about issues relating to SC meetings, agenda items or work. It is not to be used for operational reasons.

Non-SC members who wish to communicate with the SC should send email to apcert-sec@apcert.org and mark the email for the attention of the APCERT SC.

To subscribe or unsubscribe to this list send an email, digitally signed, to apcert-sc-admin@apcert.org with the word 'subscribe' or 'unsubscribe' in the subject line.

apcert-teams@apcert.org

Eligibility: APCERT full and general members only

This is a closed list is to communicate with APCERT full and general members about general information of potential interest to teams which is not operational and does not require a time critical response.

To subscribe or unsubscribe to this list send an email, digitally signed, to apcert-teams-admin@apcert.org with the word 'subscribe' or 'unsubscribe' in the subject line.

apcert-tech@apcert.org

Eligibility: APCERT full and general members only

This list is a closed list to communicate with APCERT full and general members about CSIRT operational issues of relevance to all members such as to share information about latest malicious or potentially malicious activity being seen on the Internet. However, posts to this email alias will not be considered to be serious or as time critical as matters posted to the apcert-poc@apcert.org alias or to individual teams' POC email at their domain.

To subscribe or unsubscribe to this list send an email, digitally signed, to apcert-tech-admin@apcert.org with the word 'subscribe' or 'unsubscribe' in the subject line.

apcert-fm@apcert.org

Eligibility: APCERT full members only

This is a closed list to communicate with APCERT full members only about administrative or non-operational matters only. Typically this has been set up to inform full members about the opportunity to nominate for elections.

To subscribe or unsubscribe to this list send an email, digitally signed, to apcert-fm-admin@apcert.org with the word 'subscribe' or 'unsubscribe' in the subject line.

apcert-sec@apcert.org

Eligibility: APCERT Secretariat and SC members only

This is an open list is to communicate with the Secretariat.

To subscribe or unsubscribe to this list send an email, digitally signed, to apcert-sec-admin@apcert.org with the word 'subscribe' or 'unsubscribe' in the subject line.

Please note that subscribers to apcert-sec@apcert.org should expect to receive a large volume of spam.

apectel@apcert.org

Eligibility: APCERT full and general members only

This is a closed list to communicate about APEC Tel matters including to do with the Security and Prosperity Steering Group (SPSG).

To subscribe or unsubscribe to this list send an email, digitally signed, to apectel-admin@apcert.org with the word 'subscribe' or 'unsubscribe' in the subject line.

apcert-sb@apcert.org

Eligibility: APCERT POC teams only

This is a closed list to enable POC teams to receive AusCERT security bulletins. It is not the purpose of this list for subscribed members to

post to the list other than AusCERT. Security bulletins posted to the list are for the benefit of the **POC team's constituency only, except for security bulletins marked "AusCERT members only" which should not be distributed beyond the POC team itself.**

Please note this is a high volume mailing list.

To subscribe or unsubscribe to this list send an email, digitally signed, to apcert-sb-admin@apcert.org with the word 'subscribe' or 'unsubscribe' in the subject line.

apcert-poc@apcert.org

Eligibility: APCERT POC teams only

This is a closed list to communicate with all the APCERT POCs about serious and time critical computer security threats, vulnerabilities and incidents where the information is relevant to all POCs.

If the information is only relevant to one or a proportion of the POCs then use the individual teams' POC email address at their domain instead.

To subscribe or unsubscribe to this list send an email, digitally signed, to apcert-poc-admin@apcert.org with the word 'subscribe' or 'unsubscribe' in the subject line.

Guidelines for subscribing to APCERT Mailing Lists

1. All requests for subscription are verified and approved or denied by the mailing list moderator according to the eligibility criteria.
2. There are no restrictions on the number of separate email addresses individuals or teams can subscribe to the lists as long as the individuals and teams are eligible to subscribe to the list.
3. It is possible to use email domains from the team's domain or other non-standard domains such as gmail or hotmail. However, be prepared to include your team's digital signature for authentication purposes.
4. It is permissible to subscribe exploder email addresses to the lists, such as apcert-tech@auscert.org.au which deliver mailing list posts to multiple individuals within a team. However, please ensure that individual team members do not exceed their mailbox size quota. Doing so results in bounces from such individuals being sent back to the mailing list moderator every time a post to the list occurs.

5. If you wish to post to a list and have successfully subscribed to the list, you can only do so from the same email address that was subscribed. Therefore, if only a team exploder email address is subscribed to the list, such as `apcert-tech@auscert.org.au`, members of that team can only post with this email address in the 'from' field.

Finding out who is subscribed to the APCERT Mailing Lists

To see which other email addresses are subscribed to the APCERT mailing lists, send an email to the admin of the list of interest in the format of:

`list-name-admin@apcert.org`

but substitute the actual list name for 'list-name', eg
`apcert-tech-admin@apcert.org`

with the subject field of listmembers.

Only approved subscribed members will be able to perform this action and receive an email with the list members on it.

Team Email Aliases

When a new team joins APCERT there are a few email aliases which it should create in order to make direct communication easier between teams. These aliases should generally be used when a team wishes to communicate with only one team, or a subset of the teams, instead of all teams. **It is up to each team to manage which of its own staff can send and receive email from this alias.** Team email aliases have no connection with mailing lists and are not required for mailing lists to operate.

The email aliases are:

- `apcert-team@yourdomain`

where 'yourdomain' is substituted for your team's actual domain.

Use this email address to send information to specific APCERT members about general information of potential interest to that team which is not operational and does not require a time critical response.

- `apcert-tech@yourdomain`

where 'yourdomain' is substituted for your team's actual domain.

Use this email address to send information to specific APCERT full or general members about CSIRT operational issues of relevance to those members.

Posts to this email alias will not be considered to be serious or as time critical as matters posted to the apcert-poc@apcert.org list or to individual teams' POC email at their domain.

- apcert-poc@yourdomain

where 'yourdomain' is substituted for your team's actual domain.

This email address is to send information to a particular APCERT member POCs about serious and time critical computer security threats, vulnerabilities and incidents.

If the information is relevant to all APCERT POCs then use the apcert-poc@apcert.org address instead.

Other email lists and aliases may be established from time to time to manage specific short-term projects/issues.

Teams are also encouraged to use these generic contact email address of individual teams to communicate directly between teams.

TEAM POC INFORMATION

Teams may communicate about serious and time critical matters by using the apcert-poc@apcert.org mailing list or an individual team's [apcert-poc](mailto:apcert-poc@yourdomain) alias.